



If you or someone you know is age 60 or older and has been a victim of fraud, help is standing by at the National Elder Fraud Hotline.

# 1-833-FRAUD-11

1-833-372-8311

[www.justice.gov/stopelderfraud](http://www.justice.gov/stopelderfraud)

10 a.m.–6 p.m. eastern time, Monday–Friday

English/Español/Other languages available



## Providing Help, Restoring Hope

Financial scams and abuses that target older people are happening more and more. This hotline is a free resource created by the U.S. Department of Justice, Office for Victims of Crime to help people report elder fraud.

### Reporting is the first step.

Reporting can help authorities identify those who commit fraud and can also prevent others from becoming victims. Our experts will help victims navigate this process.

### No fear, total understanding.

The hotline is staffed by professionals who know how to support victims of fraud. Callers can count on our team members to be caring and understanding.

### Personalized service at no cost.

Callers will reach an experienced professional who will gather some needed information and, if necessary, help them through the reporting process at the federal, state, and local levels. Victims will also be connected with other resources on a case-by-case basis.

## What to expect when calling 1-833-FRAUD-11 (1-833-372-8311).



We'll respond quickly. Calls will be answered within three rings.



Callers will be connected to an experienced professional.



Callers will always be treated with understanding and respect.